Dear Customer

04 February 2020

Notice of Potential Performance Issues due to Coronavirus Infection in China

This is to notify you, in accordance with a contract with you and/or commercial common practice, that the occurrence of the Coronavirus outbreak primarily in China may affect our performance under the current commercial relationships. No response to this notice is required.

We hereby regrettably inform you that, due to the ongoing Coronavirus outbreak, following facilities in China have been required by Chinese government authorities to extend the shutdown period of their manufacturing operations until February 9, 2020.

- Dalian Alps Electronics Co., Ltd. Jinzhou District, Dalian, P.R. of China
- Dandong Alps Electronics Co., Ltd. Dandong Liaoning, P.R. of China
- Tianjin Alps Electronics Co., Ltd. Jingang Road, Tianjin, P.R. of China
- Ningbo Alps Electronics Co., Ltd. Ningbo City, Zhejiang, P.R. of China
- Wuxi Alps Electronics Co., Ltd. Wuxi City, Jiangsu, P.R. of China
- Dongguan Alps Electronics Co., Ltd. Dongguan city, Guangdong, P.R.ofChina

The Coronavirus outbreak and government-required shutdown are unforeseeable issues beyond our reasonable control and may cause Alps Alpine to be unable to deliver the parts indicated on the attached list by the requested delivery date.

We are currently making best efforts to prepare for the recovery of the situation as soon as our manufacturing operations are allowed to resume (expected February 10, 2020 per current information from Chinese officials). Unfortunately, at the moment it is impossible for Alps Alpine to provide specific information as to the concrete impact on future order fulfillment in the short term. Our sales team will convey all necessary information once it becomes available, and we kindly ask for your understanding and cooperation to reasonably arrange our delivery and manufacturing operations in the situation.

Thank you for your understanding and patience during this time of global concern.

Sincerely,

Wilfried Baumann
President
ALPS ELECTRIC EUROPE GmbH